



power-heat-set
GmbH

The perfect solution for every customer!

Your personal contacts

We love to support you

Management



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CEO

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„It is my goal to provide the industry with the best possible equipment and service. Daily improvement is our desire.“

- » Commercial & Technical Customer Support
- » Team Management
- » Process & Innovation Management
- » Customer Service Design

Sales Department



Marcus Fink
Sales Director

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„Sale is just the first step on the path towards a successful and long term relation!“

- » Sales Coordination
- » Consulting on Customized Solutions
- » Support Machine & Heatsetting Processes
- » Customer Relations & On-Site Support
- » Quotation Processing & Calculations (ROI)



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Area Sales Manager

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„Don't wait to buy the best. Buy the best and let its advantages work for you.“

- » Consulting on Customized Solutions
- » Customer Acquisition
- » Support Machine & Heatsetting Processes
- » Quotation & Order Processing Machines
- » Coordination of Sales Representatives



Patrick Rieth
Area Sales Manager

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„Coming together is a beginning. Working together is success.“

- » Area Sales Manager Egypt & Turkey
- » Consulting on Customized Solutions
- » Customer Success Management
- » Support Machine & Heatsetting Processes



Lisa Thaha
Executive Assistant Sales

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„Great things in business are never done by one person. They're done by a team.“

- » Back-office Manager
- » Sales Support
- » Quotation & Order Processing Machines
- » Payment Monitoring

Sales Spare Parts / Order Processing / Export



Andreas Jogmin
Sales Spare Parts / Export Manager

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„High quality service customized specifically to your needs – this is our claim.“

- » Sales Management Spare Parts
- » Export Management
- » Complaint & Process Management
- » Customer Service Spare Parts
- » Order Processing Spare Parts



Michaela Hintereder
Order Processing / Export Manager

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„Excellent customer service is not the goal, it is the way we'd like to go with you.“

- » Order Processing Spare Parts
- » Customer Service
- » Export Management
- » Sales Spare Parts
- » Complaint Management

Administration



Penelope Werny
Administration

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„We may have different responsibilities, but we all have the same goal.“

- » Office Administration
- » Travel Management
- » Team Assistance
- » Reception

Marketing



Nicole Barke
Marketing

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„Communication and creativity is the key to success.“

- » Event Management
- » Public Relations
- » Social Media Management
- » Website Content Management



Kathrin Vetter
Marketing

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„Design is not just a job, it's a passion.“

- » Graphic & Media Design
- » Public Relations
- » Social Media Management
- » Website Content Management

Technical Support & Customer Service

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R&D Engineer

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*„We don't think in problems
but in solutions.“*



Technical Installation



Jens Enger

Senior Process Engineer

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„Every moment contains an opportunity to create customer satisfaction. It's up to us to make it happen.“

- » Machine Installation
- » Machine Start-up & Maintenance
- » Technical On-Site Support
- » Support Machine & Heatsetting Processes



Florian Wittkopf

Service Technician

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„If there is no struggle, there is no progress. Daily improvement is our key to success.“

- » Machine Installation
- » Machine Start-up & Maintenance
- » Troubleshooting
- » Technical On-Site Support

Shipping & Logistics



Wayne Weber

Supervisor

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„Destination is one thing, getting there is everything.“

- » Quality Control
- » Consolidation of Orders
- » Shipping & Receiving
- » Loading Trucks & Shipping Containers

Service Station Turkey

In addition to our Technical Support we have a special service for our Turkish customers. Our Service Partner Atlas Kontrol is based in Gaziantep and is pleased to help you at any time.

Management



Hasan Gerçek

CEO Atlas Kontrol

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Service & Technical Support



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Installation, Setup & Service



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Spare Parts, Sales, Logistics



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Service





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GERMAN 
Technology

