



***power-heat-set***  
GmbH

The perfect solution for every customer!

**Your personal contacts**

We love to support you

## Management



**Marcus Köhler**  
CEO

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*„It is my goal to provide the industry with the best possible equipment and service. Daily improvement is our desire.“*

- » Commercial & Technical Customer Support
- » Team Management
- » Process & Innovation Management
- » Customer Service Design

## Sales Department



**Marcus Fink**  
Sales Director

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*„Sale is just the first step on the path towards a successful and long term relation!“*

- » Sales Coordination
- » Consulting on Customized Solutions
- » Support Machine & Heatsetting Processes
- » Customer Relations & On-Site Support
- » Quotation Processing & Calculations (ROI)



**Patrick Rieth**  
Area Sales Manager

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*„Coming together is a beginning. Working together is success.“*

- » Area Sales Manager Egypt & Turkey
- » Consulting on Customized Solutions
- » Customer Success Management
- » Support Machine & Heatsetting Processes



**Lisa Thaha**  
Executive Assistant Sales

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*„Great things in business are never done by one person. They're done by a team.“*

- » Back-office Manager
- » Sales Support
- » Quotation & Order Processing Machines
- » Payment Monitoring

► Find your local sales representative on our website [www.power-heat-set.com](http://www.power-heat-set.com)

## Sales Spare Parts / Order Processing / Export



**Andreas Jogmin**  
Sales Spare Parts / Export Manager

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*„High quality service customized specifically to your needs – this is our claim.“*

- » Sales Management Spare Parts
- » Export Management
- » Complaint & Process Management
- » Customer Service Spare Parts
- » Order Processing Spare Parts



**Michaela Hintereder**  
Order Processing / Export Manager

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*„Excellent customer service is not the goal, it is the way we'd like to go with you.“*

- » Order Processing Spare Parts
- » Customer Service
- » Export Management
- » Sales Spare Parts
- » Complaint Management

## Administration



**Penelope Werny**  
Administration

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*„We may have different responsibilities, but we all have the same goal.“*

- » Office Administration
- » Travel Management
- » Team Assistance
- » Reception

## Marketing



**Nicole Barke**  
Marketing

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*„Communication and creativity is the key to success.“*

- » Event Management
- » Public Relations
- » Social Media Management
- » Website Content Management



**Kathrin Vetter**  
Marketing

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*„Design is not just a job, it's a passion.“*

- » Graphic & Media Design
- » Public Relations
- » Social Media Management
- » Website Content Management



## Technical Support & Customer Service

**Patrick Zimmermann**  
R&D Engineer

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Head of Support & Service

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*„We don't think in problems  
but in solutions.“*



## Technical Installation



**Jens Enger**

Senior Process Engineer

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*„Every moment contains an opportunity to create customer satisfaction. It's up to us to make it happen.“*

- » Machine Installation
- » Machine Start-up & Maintenance
- » Technical On-Site Support
- » Support Machine & Heatsetting Processes



**Florian Wittkopf**

Service Technician

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*„If there is no struggle, there is no progress. Daily improvement is our key to success.“*

- » Machine Installation
- » Machine Start-up & Maintenance
- » Troubleshooting
- » Technical On-Site Support

## Shipping & Logistics



**Wayne Weber**

Supervisor

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*„Destination is one thing, getting there is everything.“*

- » Quality Control
- » Consolidation of Orders
- » Shipping & Receiving
- » Loading Trucks & Shipping Containers

## Service Station Turkey

In addition to our Technical Support we have a special service for our Turkish customers. Our Service Partner Atlas Kontrol is based in Gaziantep and is pleased to help you at any time.

## Management



**Hasan Gerçek**

CEO Atlas Kontrol

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**Atlas Kontrol**

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## Service & Technical Support



**Aslı Gerçek**

Computerized Accounting

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Import, Export



**Halil Gerçek**

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Power-Heat-Set Machines  
Installation, Setup & Service



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Spare Parts, Sales, Logistics



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Service





## ***power-heat-set*** GmbH

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**GERMAN**   
**Technology**

